



# CHANGING PLACES CASE STUDY



## WARWICK TOWN HALL Warwick

Due to the world famous castle on the banks of the river Avon, the historic town of Warwick benefits from a thriving tourist sector.

The County Council was keen to ensure that every visitor could have access to the facilities they need and use them safely and with dignity, so approached Multicare Medical to convert an existing room in Warwick town hall to a fully accessible Changing Places toilet facility.

Liaising with the local services provider, Multicare carried out the required enabling works to prepare the site, as well as the installation of all key specialist pieces of equipment.

Upon completion Multicare installed a radar told handle to ensure that only those with the appropriate key could access the room.

### WORK INCLUDED

#### Enabling Work

Wall strengthening, hot and cold water points and electrical installation

#### Equipment Installation

Ceiling hoist, wash/dry toilet, adjustable wash basin, height-adjustable changing couch



How Multicare can help with your Changing Places facility

FREE CONSULTATION SPACE PLANNING & DESIGN INSTALLATION COMMISSIONING & REGISTRATION MAINTENANCE PROGRAMME

## WHY ARE CHANGING PLACES TOILETS NEEDED?

A standard accessible or 'disabled' toilet only contains a toilet and washbasin, and occasionally a shower.

Disabled users with complex needs often need to have continence pads changed, be hoisted from a wheelchair and may not be able to access a standard height basin.

These needs cannot be met through a standard accessible toilet, so a Changing Places facility is vital.

**“Changing Places facilities are not a luxury, they are a necessity. Being able to use the toilet is a basic human right.”**

**- Carrie**

## START YOUR CHANGING PLACES JOURNEY

Multicare Medical have been helping venues all over the UK to install Changing Places for over 10 years and work closely with architects, specifiers, and venues every step of the way.

To start your Changing Places journey and improve your accessibility, simply book a consultation with a one of our Changing Places specialist for your personal on-site or virtual assessment and survey.

It's estimated that there are

**14 million**

disabled people in the UK

2019 - [wearepurple.co.uk](http://wearepurple.co.uk)



Contact Multicare Medical today for expert advice, equipment specification and professional guidance for your new Changing Places facility.