



CHANGING PLACES CASE STUDY



THE PENTAGON CENTRE Chatham

The Pentagon centre were planning the installation of a new Changing Places room in place of a disused storage area and cleaner’s cupboard. They felt this facility would significantly benefit the shoppers so by simply not installing Christmas lights in the town centre for one year, they saved enough money to complete the project.

After an initial visit, Multicare established that although the room was small, it could be adapted to meet the Changing Places requirements. Multicare began by preparing the available space, planning drawings, and providing a full schedule of works including structural requirements for a new beam which had to be installed.

WORK INCLUDED

Demolition & Enabling Work

Hot and cold water, electrics and emergency call system

Complete Refurbishment

Installation of new ceiling, wall covering and flooring

Equipment Installation

Full Changing Places suite of equipment

THE CHALLENGES

The location chosen for the new Changing Places room was at the entrance to the main toilets for the shopping centre. As a result, all work had to be carried out at night.

The fitters and engineers worked through the night for six weeks to complete this project on schedule and on budget.



SUMMARY

Although there were challenges along the way, after being able to raise funds, Multicare were able to bring this project to life.

Shoppers of all abilities can now enjoy visiting the Pentagon Centre as a result of their new Changing Places toilet facility.

How Multicare can help with your Changing Places facility

- FREE CONSULTATION
- SPACE PLANNING & DESIGN
- INSTALLATION
- COMMISSIONING & REGISTRATION
- MAINTENANCE PROGRAMME

WHY ARE CHANGING PLACES TOILETS SO IMPORTANT?

Many disabled people and their carers have had experiences of attending to personal needs on the unhygienic floors of public toilets with a loss of personal dignity.

A Changing Places facility gives them a safe, warm and hygienic space that they can attend to all their personal needs in dignity and safety.

Without Changing Places, disabled people and their families have limited alternative options.

Disabled people in the UK have a combined spending power of

£274 billion

wearepurple.co.uk

“We ended up having to change him on the floor of the toilets which is disgusting and there’s no dignity.”

- Dawn

CHOOSE MULTICARE MEDICAL FOR YOUR CHANGING PLACES PROJECT

Multicare Medical have been helping venues all over the UK to install Changing Places for over 10 years and work closely with architects, specifiers, and venues every step of the way.

To start your Changing Places journey and improve your accessibility, simply book a consultation with a one of our Changing Places specialist for your personal on-site or virtual assessment and survey.

Contact Multicare Medical today for expert advice, equipment specification and professional guidance for your new Changing Places facility.

