



# CHANGING PLACES CASE STUDY



## ROYAL FESTIVAL HALL London

The Southbank Centre approached Multicare when considering installing a new Changing Places facility. Unloved male and female toilets were in need of some refurbishment, and being on the lower ground floor they were ideally placed to provide level access for disabled users.

Following a site visit, Multicare drew up a detailed schedule of work with timeframe, material and equipment specification. This included the demolition of a separating wall, and a complete refurbishment of the new enlarged space to provide a compliant Changing Places facility.

It was important that work would not interfere with the programme of events so to facilitate this, some of the work was scheduled for the evening.

### WORK INCLUDED

#### Demolition & Enabling Work

Hot and cold water, electrics and emergency call system

#### Complete Refurbishment

Installation of new ceiling, wall covering and flooring

#### Equipment Installation

Full Changing Places suite of equipment

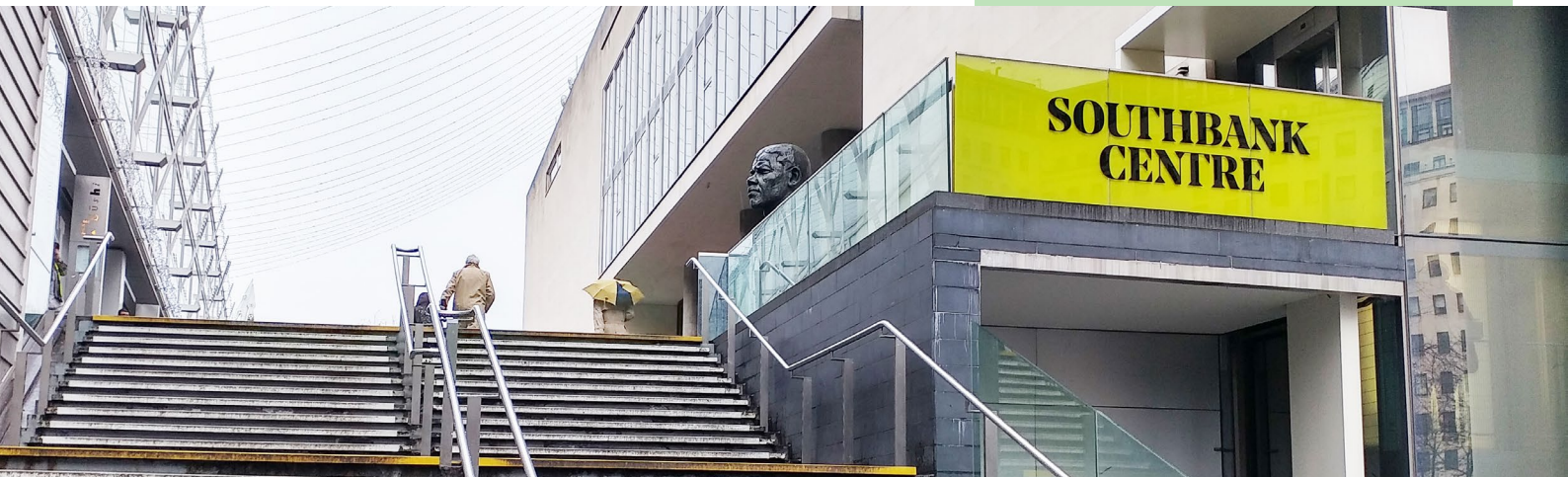
### THE CHALLENGES

- Due to the nature of the building, work had to be scheduled around performances to ensure minimum disruption
- As a grade one listed building, there were strict rules around building so Multicare had to work within these guidelines
- The central London location meant that logistics had to be carefully coordinated with other deliveries and work

### SUMMARY

The project was completed on time and on budget within six weeks, despite some significant challenges.

The Southbank Centre is now a proud owner of a compliant Changing Places facility which has proved a great success for their clientele.



How Multicare can help with your Changing Places facility

- FREE CONSULTATION
- SPACE PLANNING & DESIGN
- INSTALLATION
- COMMISSIONING & REGISTRATION
- MAINTENANCE PROGRAMME

## WHAT ARE CHANGING PLACES TOILETS?

A Changing Places toilet facility has a range of specialist equipment and space for disabled user to meet their individual personal care needs.

At 4m x 3m they are larger than a standard accessible or disabled toilet and contain the following items,

- Ceiling hoist
- Adjustable height changing bench
- Wash basin – preferably height adjustable
- Peninsular toilet
- Additional ancillary equipment

**“I cant go out unless there is a suitable facility. I feel like I am a prisoner imprisoned in my own home.”**  
- Sue

## IMPROVE YOUR ACCESSIBILITY LIKE ROYAL FESTIVAL HALL TODAY!

Multicare Medical have been helping venues all over the UK to install Changing Places for over 10 years and work closely with architects, specifiers, and venues every step of the way.

To start your Changing Places journey and improve your accessibility, simply book a consultation with a one of our Changing Places specialist for your personal on-site or virtual assessment and survey.

Contact Multicare Medical today for expert advice, equipment specification and professional guidance for your new Changing Places facility.

**250,000**

Disabled people in the UK need Changing Places Toilets when away from home

